

e. Facilities provided on the system will be universally accessible, modern, clean, and safe to provide a world class customer experience to all users. (11)

- 2) The Infrastructure and Engineering Directorate be tasked with the implementation of the full BRT system as described in this document.
- 3) The DOT be informed on the outcome of this investigation and that DOT / Treasury be requested to approve the PTIS Phase 4 and PTAP Phase 1 applications as submitted to DOT, in anticipation of a reworked network operational plan to be completed in early 2008. This should be followed by high-level discussions with DOT and Treasury to get an indication of the risks associated with obtaining sufficient grants from national government to implement the preferred system.
- 4) That the SWECO business model be reworked to comply with the DOT requirements for the preparation of a network operational plan. This task should receive the highest priority. (12)
- 5) The Infrastructure and Engineering Directorate be tasked to deal with all of the outstanding issues relating to the implementation of the full BRT system as discussed in this document.
- 6) The concept plans of the BRT infrastructure projects be reviewed and the details designs and contract documentation be fast-tracked and finalised.
- 7) A phased construction programme be developed in line with the proposals contained in this document.
- 8) A re-prioritised budget for the PTIS Phase 4 and PTAP Phase 1 be submitted to DOT following the completion of the network operational plan.